

## APPENDIX 6B

# Questions to Ask When You Receive Poor Feedback

If the feedback is unclear:

1. Ask where the feedback is coming from and where it is going: “Tell me about why you think so? What do you think is a good next step?”
2. Clarify the advice: “So does this mean I should stop doing Daily Oral Language altogether, or just do it fewer times per week?”

If you disagree with the feedback:

1. What is right about the feedback and what do I disagree with?
2. What is different about the data or interpretation I have and those of the giver?
3. Have I ever heard feedback like this before? Why has it come up again?